

Here are some common questions we have gotten the past few days:

- What is your current guest policy?
 - Currently, we have no limitations on how many guests a member can bring as long as the guests are accompanied by the member. Additionally, Ramsey residents are also allowed to come for the day and pay the regular guest fees. Guests will be required to sign in. Only members are eligible to buy and use the discounted 10-Packs. Also, we cannot allow any guest on holidays as we want members to enjoy the facility and not have any additional crowding.
- I am a Ramsey resident, can I buy a day pass?
 - Yes, you can purchase a day pass, but you cannot purchase the 10-pack. Also, anyone with you must also be from Ramsey (in other words, you will be asked for ID, and must provide proof of Ramsey residence; you cannot bring a non-resident with you, sorry).
- How do we pick what time slot to come?
 - You can come to whichever you want, we just ask that you only come to one for now. We will try to make some exceptions on days that are slow or chilly, but please respect our guidelines. We are hoping more restrictions get lifted soon and then we can allow for multiple trips each day.
- What if my partner wants to come at a different time?
 - Time slots are considered on an individual basis. If one person comes in the morning, and their partner would like to come in the afternoon, that is acceptable. Same thing for your children.
- Are there swim lessons?
 - Currently, we are not offering individual or group swim lessons. We are hoping to offer private swim lessons in a few weeks (in the mornings between 9-10a). Please check back with me after the 4th.
- Can we use the playground?
 - The playground will be open for use on July 2nd.
- Are toys allowed in the pool?
 - Toys such as balls, water guns, dive sticks, etc. are not allowed in the pool.
- Can we use the volleyball and basketball courts?
 - The volleyball and basketball courts are open, but we ask that you bring your own balls to use. We will not be supplying any this year.
- Is the pavilion available?
 - The pavilion is available, but we are not taking reservations to use it. There are about 15 tables there and are barely used, so please take advantage!
- What is the mask policy?
 - Masks are encouraged to be worn, and we ask that you wear them when ordering food, while in the bathroom, and when you cannot social distance.
- How do we distance on the slide and diving board lines?
 - We will have staff monitoring and enforcing social distancing guidelines as best we can, and we put “X” markings on the steps to help spread everyone out. We also ask that you take it upon yourself to keep your distance from others when waiting on these lines, or assist your child in doing so.
- When can I swim laps?

- Lap swimming is available from 10-12 and 5-7 everyday. We will have multiple lanes during the morning session to help with social distancing. There will be no lap lanes available at any other time as we need the pool space to spread everyone out.
- Can I use the grills by the pavilion?
 - Yes, we have 5 available and they get sanitized nightly. Please bring your own charcoal.
- Can I have a party?
 - We are not taking reservations for any parties this year. If you would like to have something small, that is fine, but you must claim the space or tables on your own.
- I have some leftover guest passes from the 10-pack from last year. Can I use them?
 - Sorry, we cannot accept these.
- Have you reached capacity yet? Has anyone been turned away?
 - We have not reached capacity yet nor has anyone been turned away. To make sure we don't have any issues, we will not take in any guests on the holidays. Furthermore, based on square footage, our regular capacity is 2,000 people, making our 50% capacity 1,000. Our membership is very low compared to previous years, so I do not foresee us having to turn anyone away anytime soon. If you prefer a smaller crowd, please avoid the weekends.
- Are you still hiring? How can someone apply?
 - We are not hiring anymore for 2020. If you are interested for next season, please apply on our website during the winter.
- Did you put in an outdoor shower this year?
 - Yes, we have two outdoor showers. One is located by the restrooms, and the other is located by the deep end of the pool.
- Where can I get First Aid?
 - The FA station is located by the main office (red table). Please help yourself. If it is an emergency, please ask for a Manager or Supervisor.
- I have a friend that still wants to join. Can they?
 - Yes, we are still accepting memberships and the Early Bird rate ends July 1. We are not accepting new non-resident members however.